



SECURICO CCTV

Customer Information Guide

About Motion Detection

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Motion detection/alerting (including line crossing etc).

Please be aware that whilst we can assist in the initial set up of these features, ongoing support of the features is not something that Securico CCTV is able to provide.

This is due to the wide-ranging configuration options that differ from property to property and from camera view to camera view:

The sensitivity settings and detection areas often involve some trial and error; reliance on third-party hardware (e.g. mobile devices, routers, networks) and third-party software / service providers (e.g. email providers, internet providers, mobile security apps, smartphone settings) can potentially cause interruption in the delivery of notifications.

We can provide documents to assist you in setting up the feature to be as close to your requirements as possible. ([Download](#) from our website)

What can you expect from these features?

Motion detection is not an exact science. Depending on your camera type, anything large enough moving across the field of view can potentially set off the alert (false positives), for example: animals, plants/trees moving in the wind etc.

The greater the megapixels of the camera, the better results you will see. The latest IP cameras have artificial intelligence built in which when enabled can filter out alerts for non-human or non-vehicle objects moving in the detection area.

If you are going to implement motion detection we recommend you take the motion alert notification as a "take notice" rather than "intruder alert".

Please also note that if third party hardware or software were to interrupt the delivery of motion notifications/alerts, the CCTV, being a self-contained system, **will still be recording**; it does not rely on the internet or other software/hardware for this basic functionality.